Privacy and Cookie Policy

We are committed to safeguarding the privacy of our website visitors; this policy sets out how we will treat your personal information.

1. What information do we collect?

We may collect, store and use the following kinds of personal data:

1. information about your visits to and use of this website;
2. information about any transactions carried out between you and us on or in relation to this website, including information relating to any purchases you make of our goods or services;
3. information that you provide to us for the purpose of registering with us and/or subscribing to our website services and/or email notifications;

2. Information about website visits

We may collect information about your computer and your visits to this website such as your IP address, geographical location, browser type, referral source, length of visit and number of page views. We may use this information in the administration of this website, to improve the website's usability, and for marketing purposes.

We use cookies on this website. A cookie is a text file sent by a web server to a web browser, and stored by the browser. The text file is then sent back to the server each time the browser requests a page from the server. This enables the web server to identify and track the web browser. We may also use that information to recognize your computer when you visit our website, and to personalize our website for you.

Most browsers allow you to refuse to accept cookies. This will, however, have a negative impact upon the usability of many websites, including this one.

3. Using your personal data

Personal data submitted on this website will be used for the purposes specified in this privacy policy or in relevant parts of the website.

In addition to the uses identified elsewhere in this privacy policy, we may use your personal information to:

1. improve your browsing experience by personalizing the website;
2. send information (other than marketing communications) to you which we think may be of interest to you by post or by email or similar technology;
3. send to you marketing communications relating to our business which we think may be of interest to you by post or, where you have specifically agreed to this, by email or similar technology (you can inform us at any time if you no longer require marketing communications to be sent by emailing us at soundvibe.co@gmail.com);
We will not without your express consent provide your personal information to any third parties for the purpose of direct marketing.

4. Antispam Policy

Newsletter Subscriber

A registered user is added to our Newsletter Subscribers database when he/she makes a purchase. You may request to unsubscribe at anytime.

What Is Spam?

Spam is unsolicited email also known as Unsolicited Commercial Email (UCE). It involves emails sent to users who:

- Have no association with the sender
- Have registered an account but not opted in to receive commercial emails
- Have previously opted in but then opted out of receiving commercial emails

Spam is also email communications without a valid reply-to address.

Email Communications

Soundvibe does not send spam - ever. The goal of our existing email communications is to inform our Newsletter Subscribers of the new software releases which are published on a regular basis. Our Newsletters include the links to our new products, information about promotions and latest news from our industry.

We cooperate with other businesses that target similar audiences as ours - they send our newsletters to their opted-in subscriber base. We are very careful about the antispam practices of these businesses and never cooperate with companies that are outside the scope of our audience or our industry or which have an unclear Antispam Policy. On rare occasions we also send selected partners' eflyers to our subscriber base.

We do not sell or distribute (for financial gain or for free) or otherwise disclose any partner or customer e-mail addresses to any third parties except when legally required.

Every newsletter contains an Unsubscribe link.

Necessary Communication

There are situations which by their own nature require us to send you emails. These include:

- Sending a message to your email box with the link to activate your account at Tracktion Software Corporation.
- Sending you invoices for each completed transaction on our website.
- Sending you emails concerning technical, legal and support matters.

Please make sure you do not flag Soundvibe as 'Spam' or 'Unsolicited' in your email application. When you register and do not find an activation email in your inbox, check your spam folder.

5. Other disclosures

In addition to the disclosures reasonably necessary for the purposes identified elsewhere in this privacy policy, we may disclose information about you:
1. to the extent that we are required to do so by law;
2. in connection with any legal proceedings or prospective legal proceedings;
3. in order to establish, exercise or defend our legal rights (including providing information to others for the purposes of fraud prevention and reducing credit risk).

Except as provided in this privacy policy, we will not provide your information to third parties.

6. International data transfers

Information that we collect may be stored and processed in and transferred between any of the countries in which we operate in order to enable us to use the information in accordance with this privacy policy.

7. Security of your personal data

We will take reasonable precautions to prevent the loss, misuse or alteration of your personal information. Of course, data transmission over the Internet is inherently insecure, and we cannot guarantee the security of data sent over the Internet.

We will store all the personal information you provide on our secure servers. All electronic transactions you make to or receive from us will be encrypted using SSL technology.

You are responsible for keeping your passwords confidential.

8. Policy amendments

We may update this privacy policy from time to time by posting a new version on our website. You should check this page occasionally to ensure you are happy with any changes.

9. Your rights

You may instruct us to provide you with any personal information we hold about you.

You may instruct us not to process your personal data for marketing purposes. In practice, you will usually either expressly agree in advance to our use of your personal data for marketing purposes, or we will provide you with an opportunity to opt-out of the use of your personal data for marketing purposes. You can also instruct us not to use your personal data for marketing purposes by email (to soundvibe.co@gmail.com) at any time.

10. Third party websites

The website contains links to other websites. We are not responsible for the privacy policies of third party websites.

11. Financial Information

The website does not store your credit card and payment details on our server. The website retains details of your purchases and purchased products in your account, but no sensitive details relating to your payment methods are stored or handled by Soundvibe.